



# RISKY vs. RELIABLE IT SERVICE PROVIDER



A good, dedicated IT service provider gives you the peace of mind you need to focus on business growth. But, would you know if your current IT support system is really the right fit for your business?

If you aren't an expert in IT services it can be hard to tell.

This infographic gives you an overview of what you should expect from a great IT service provider, regardless of whether your business needs an internal IT resource or an outsourced IT team.

## RISKY IT SERVICE PROVIDER

Non-customized  
service contract

Offers standard  
packages

Reacts to issues as they arise  
(break-fix service model)

Acts when vulnerabilities  
are exposed

Provides one-off solutions  
that do not integrate

Aligns your technology  
with the solutions  
they have available

Responds to your questions  
or concerns according  
to their availability

## ★★★★★ RELIABLE IT SERVICE PROVIDER

Evaluates your current IT environment  
before making any recommendations

Provides a customized solution based  
on your business' needs and budget

Delivers a prioritized plan for addressing  
problems in your IT environment

Proactively identifies  
technology risks

Centralizes your  
IT services

Aligns your technology  
with your business goals

Offers reliable and responsive  
customer service

GIVE YOUR BUSINESS THE POWER OF A RELIABLE IT SERVICE PROVIDER.  
SCHEDULE A NO-OBLIGATION CONSULTATION TODAY!



GRAY LEAF  
MANAGED SERVICES